



Privacy Policy

El Titanic Mexican Restaurant LLC

Last Updated: October 2, 2026

El Titanic Mexican Restaurant LLC (“we,” “us,” or “our”) respects your privacy and is committed to protecting the personal information you provide when using our website, making a purchase, or participating in our services. This Privacy Policy explains what information we may collect, how we use it, and how it may be shared.

Information We Collect

We may collect information you voluntarily provide when you:

- Make a purchase
- Purchase a gift card
- Join El Titanic Familia Rewards
- Contact us through our website, email, or phone
- Submit a form or request

Depending on the service, this information may include your:

- Name
- Email address
- Phone number
- Billing or transaction information
- Gift card information
- Loyalty program information

We may also collect limited technical information about how visitors use our website, such as browser type, device information, and pages visited.

Payments and Shift4

All payments made to El Titanic Mexican Restaurant LLC are processed through Shift4, including in-restaurant payments and applicable online purchases such as gift cards.

Payment and transaction information may be collected, transmitted, processed, or stored by Shift4 as necessary to complete and manage transactions.

Information processed by Shift4 is subject to Shift4's own privacy and security practices.

You can review the Shift4 Privacy Policy here:

<https://www.shift4.com/privacy-policy>

El Titanic Familia Rewards

El Titanic Familia Rewards is a voluntary loyalty program offered by El Titanic Mexican Restaurant LLC and powered by **Shift4**.

The program may collect your **name, email address, and phone number** to create and manage your rewards account, track rewards, and provide program-related offers or communications.

Because the program is powered by Shift4, your information may also be processed according to Shift4's privacy practices.

For questions, contact contact@eltitanicbelton.com or 864-338-1917.

How We Use Information

El Titanic Mexican Restaurant LLC may use collected information to:

- Process payments and gift card purchases
- Manage El Titanic Familia Rewards
- Provide customer service
- Respond to questions or requests
- Maintain and improve our website and services
- Maintain transaction and business records
- Prevent fraud or unauthorized activity
- Meet legal or regulatory requirements

We do **not sell, trade, or rent** your personal information to third parties for their independent marketing purposes.

Information may be shared with service providers, including Shift4, when necessary to process transactions, provide services, operate our website, or manage our loyalty program.

Security

El Titanic Mexican Restaurant LLC uses reasonable security measures to help protect personal and payment information.

Our website uses **Secure Sockets Layer (SSL) encryption** when transmitting sensitive information. SSL helps protect information transmitted between your browser and our website.

All payment transactions are processed through **Shift4** and are also subject to Shift4's security and privacy practices.

While we take reasonable precautions, no website, payment system, electronic transmission, or storage method can be guaranteed to be completely secure.

SMS and Email Communications

El Titanic Mexican Restaurant LLC does not currently operate a general SMS marketing program through this website.

Providing your phone number when making a purchase or using the website does not automatically enroll you in unrelated promotional text messages.

Phone numbers and email addresses provided for **El Titanic Familia Rewards** may be used for account management and program-related communications based on applicable enrollment preferences.

If promotional email communications are offered, you may use any available unsubscribe option or contact us to request removal.

Cookies

Our website may use cookies and similar technologies to help operate the website, remember preferences, understand website usage, and improve customer experience.

Cookies are small files stored on your device by your browser.

Most browsers allow you to block, restrict, or delete cookies through browser settings. Disabling cookies may cause certain website features to work differently or become unavailable.

Third-Party Websites and Services

Our website may contain links to or use services operated by third parties, including Shift4, social media platforms, and other service providers.

Information you provide directly to a third party is governed by that third party's privacy policy and terms.

El Titanic Mexican Restaurant LLC does not control and is not responsible for the privacy or security practices of third-party websites or services.

Disclosure of Information

El Titanic Mexican Restaurant LLC may disclose information when reasonably necessary to:

- Process payments or transactions
- Provide requested products or services
- Manage El Titanic Familia Rewards
- Work with service providers
- Preventing or investigate fraud or security concerns
- Protect our customers, employees, business, or property
- Comply with applicable laws, court orders, subpoenas, or governmental requests

We do not sell, trade, or rent personal information.

Changes to This Privacy Policy

El Titanic Mexican Restaurant LLC may update this Privacy Policy from time to time to reflect changes to our website, payment systems, loyalty program, services, technology, or legal requirements.

Any changes will be posted on our website with an updated “**Last Updated**” date.

Contact Us

For privacy or rewards questions, contact:

El Titanic Mexican Restaurant LLC
605 S. Main Street, Suite 3
Belton, SC 29627

Email: contact@eltitanicbelton.com
Phone: 864-338-1917

Security Policy

El Titanic Mexican Restaurant LLC takes reasonable precautions to protect information transmitted through our website and payment systems.

Sensitive information transmitted through applicable areas of our website is protected using **SSL encryption**, which helps secure information sent between your browser and our website.

All payments made to El Titanic Mexican Restaurant LLC are processed through Shift4. Payment and transaction information may therefore be processed by Shift4 in accordance with its privacy and security practices.

Shift4's Privacy Policy is available at:

<https://www.shift4.com/privacy-policy>

While reasonable security measures are used, no website, payment system, electronic transmission, or electronic storage method can be guaranteed to be completely secure.

Gift Card Return Policy

All gift card sales are final. No refunds.

El Titanic Mexican Restaurant LLC does not provide refunds, returns, or exchanges for gift cards except where otherwise required by applicable law.

Gift card purchases are processed through **Shift4**.

Please review all purchase information carefully before completing your transaction.

For gift card questions, contact:

El Titanic Mexican Restaurant LLC

Email: contact@eltitanicbelton.com

Phone: 864-338-1917

Contact Us

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